About us

National Grid connects people to the energy they use every day and delivers it safely, reliably and affordably to around 11 million customers in Britain. Each year we replace around 1,000 miles of gas mains and we connect 20,000 new customers to the network. We also run the UK's gas emergency service.

National Grid awarded **tRIIO®** an eight-year contract in 2012, to replace and upgrade the gas mains in two of National Grid's four regional gas distribution networks in the UK. Our London mains replacement programme is being undertaken by tRIIO - a partnership between Skanska and Morrison Utility Services.

We

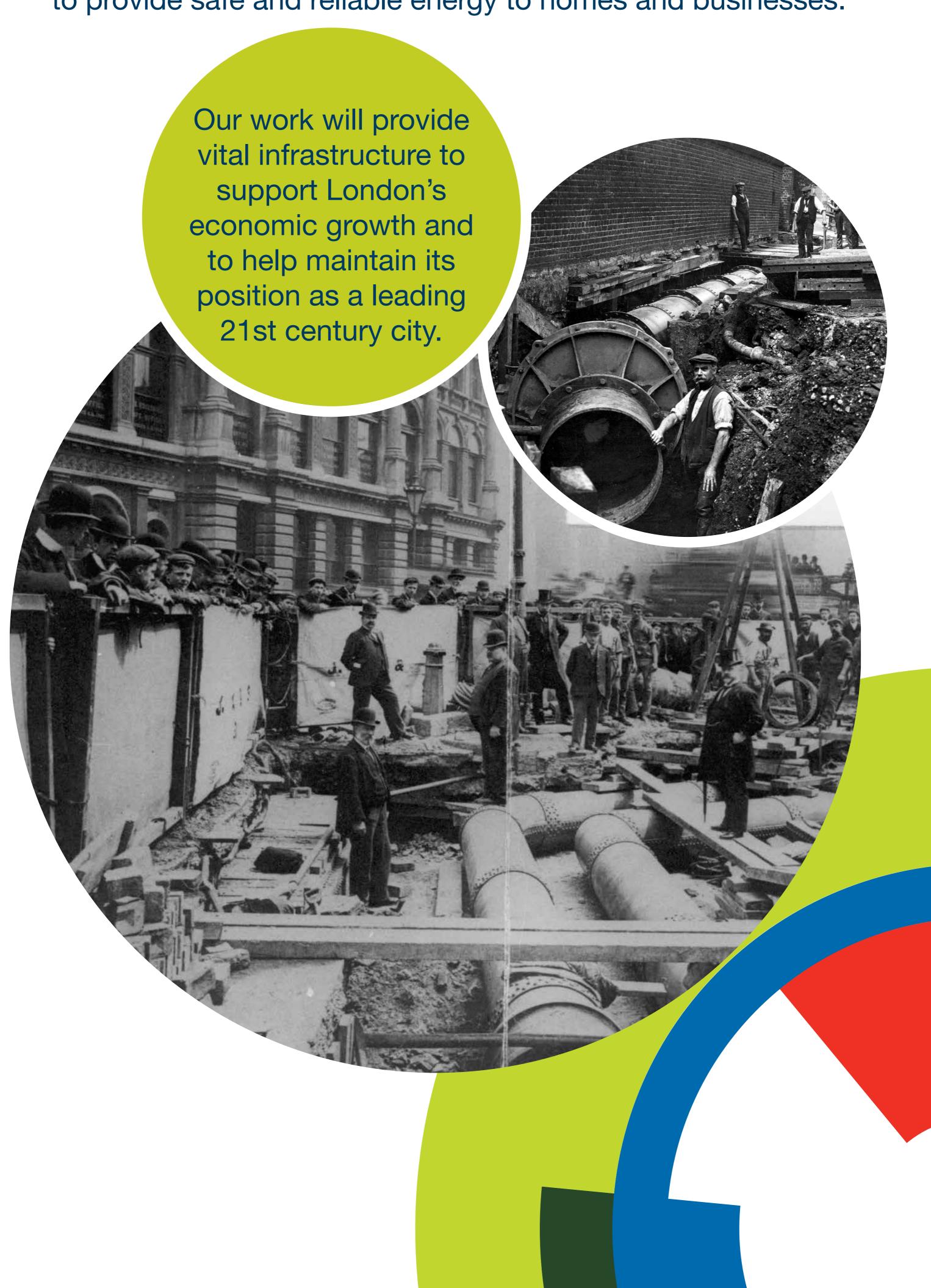


National Grid and tRIIO® are committed to keeping residents and the local community informed.

Keeping you safe and warm

We have been transporting gas virtually unnoticed for over a century, providing a reliable gas supply to more than two million customers in London. Like other London infrastructure, the gas network needs work to replace and upgrade it.

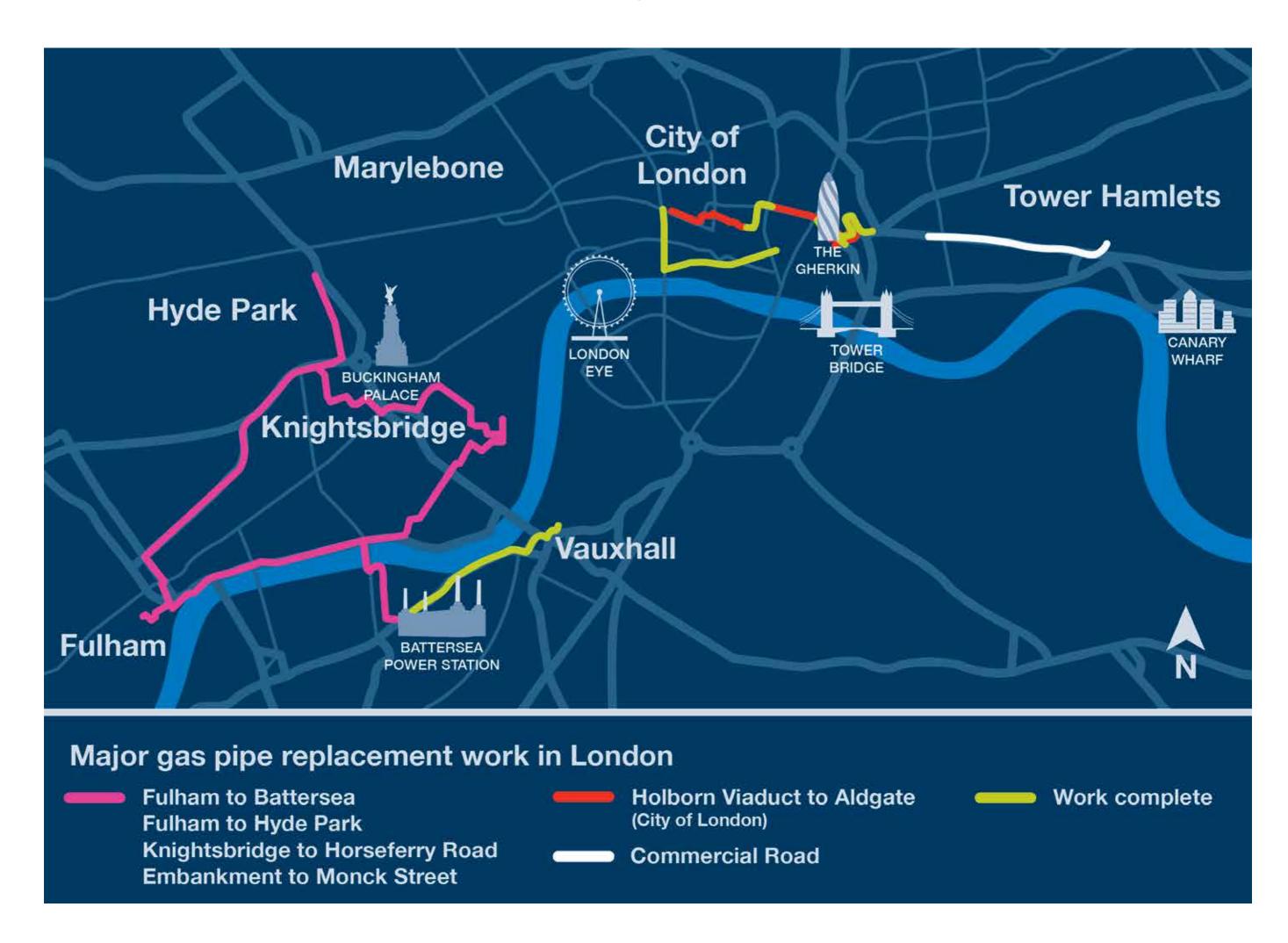
We have developed this mains replacement programme with the Government's Health and Safety Executive and the energy regulator Ofgem. This planned work will reduce the amount of emergency work on our gas network and means we can continue to provide safe and reliable energy to homes and businesses.



Enhancing London's gas supply

We are investing nearly £1 billion in replacing and upgrading more than 1,800 miles of gas mains in London.

This is an eight-year programme of work which continues until 2021. So far we have completed extensive work in Battersea and Vauxhall and across the City of London.



We are also replacing and upgrading smaller sections of gas mains throughout London as part of our overall investment in the gas network.

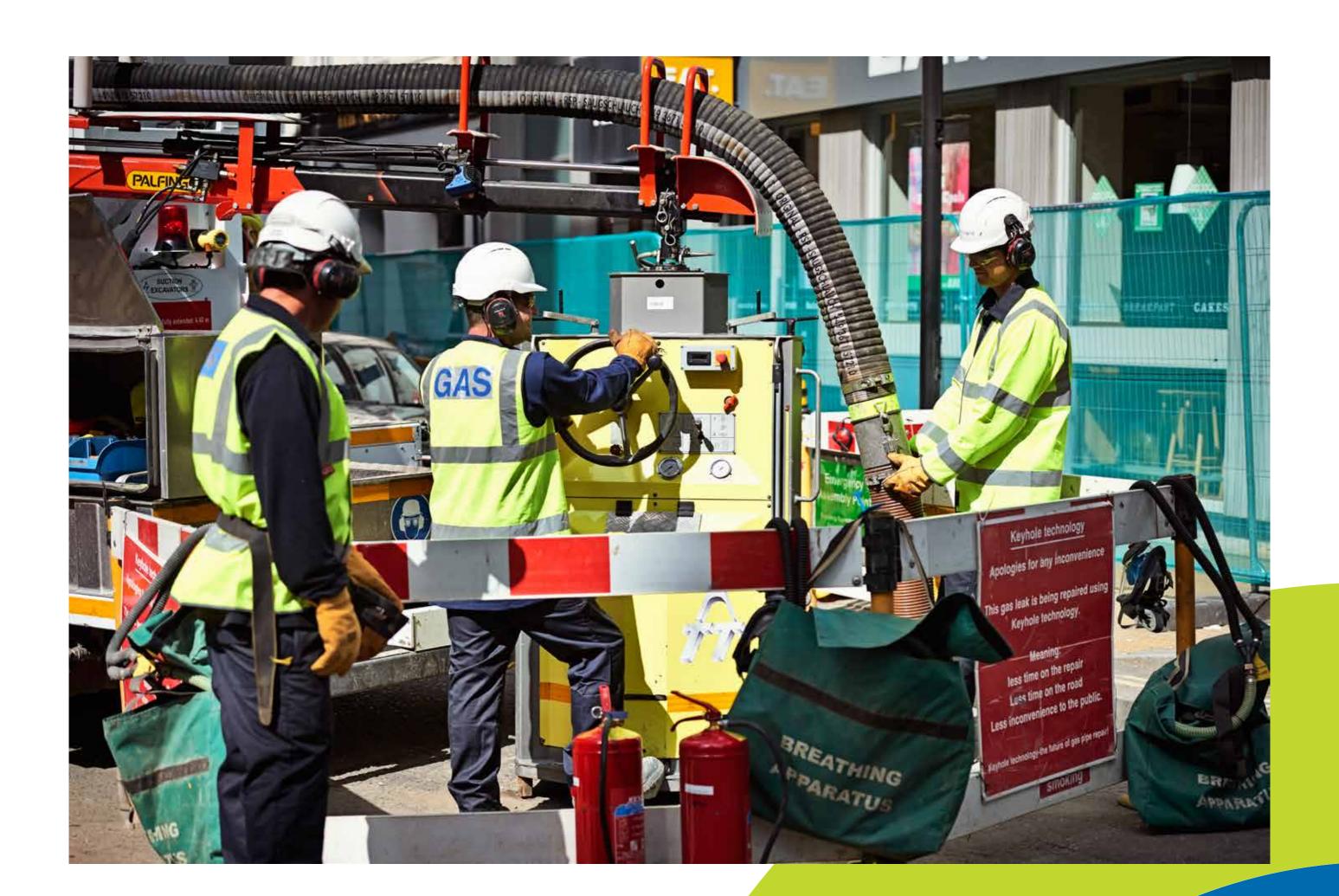


Working efficiently

We are always seeking new solutions to help reduce the impact of our work on communities and the environment.

We plan our work and use the latest and most efficient technology to minimise disruption to residents, businesses and road users. This will include:

- Inserting new pipes into the old mains, to reduce the need for digging, meaning we can complete the work faster
- Using a camera mounted on a robot to get an accurate picture of the gas pipe from inside, making the programme more efficient
- Using sound-reducing technologies and avoiding digging long trenches to keep disruption to a minimum



Working considerately

We are doing all that we can to ensure that disruption is kept to a minimum to people who live, work and travel on the King's Road by:

- Talking and meeting with residents and businesses along the route
- Working with the Royal Borough of Kensington and Chelsea, the London Borough of Hammersmith and Fulham and Transport for London to carefully plan our work
- Coordinating timing of our work with other road works and major projects in London

Maintaining good relations with the community is important to us. Our workers do everything they can to be considerate and friendly.









Community investment

Being a good neighbour

We have a strong commitment to the communities we serve. We support programmes designed to help improve the way people live, work and play.

Commitment to education in London

We have an excellent track record of successfully supporting local schools. In the past five years National Grid has worked with over 25,000 pupils in London through our educational programmes. These look to strengthen pupils' interest in science and engineering as careers.

City Year is the leading youth and education charity in London that recruits talented 18 to 25 year olds to volunteer and help make a difference in struggling schools in London. National Grid has formed a unique partnership with the organisation during our London Power Tunnel Project.

Chelsea and Fulham

During the London Gas Mains Replacement project, National Grid is committed to delivering community initiatives in Chelsea and Fulham. We will also work with local primary schools to provide fun educational activities for pupils, to promote science, technology engineering and maths (STEM).

